

DRIVEABILITY WORKSHEET – To provide a quick, complete and accurate diagnosis of your vehicle, our technicians need a thorough description of the problem. Please take a few minutes to complete this worksheet to the best of your ability. The information you provide will be a tremendous aid to the technician.

Date _____ Name _____ Repair Order Number _____

VEHICLE INFORMATION

Year _____ Make _____ Model _____ Engine _____

Mileage _____ VIN _____

DRIVEABILITY SYMPTOMS

Please check all that apply to your vehicle
 My vehicle's "CHECK ENGINE" light
 Glows steadily Glows intermittently Never comes on
 While operating the starter, my vehicle
 Will not crank over Cranks slowly Cranks normally
 While starting, my vehicle
 Will not start Starts normally
 Starts and dies Is difficult to start Hot Cold
 While idling, my vehicle
 Will not idle Idles too slow Idles too high
 Idles rough
 Surges (up and down)
 Backfires
 Idles normally
 While driving, my vehicle
 Backfires Pings (spark knock, detonation)
 Runs too hot Runs too cold
 Smokes excessively Black Blue White
 Ha fuel or gas odor
 Hesitates Stumbles Stalls Surges
 Lacks power (sluggish) Misses Cuts out
 Stall when slowing or stopping Vibrates excessively
 Other symptoms
 Transmission shifts Too soon Too late Normally
 Poor fuel mileage Emission test failure or "rotten egg" odor
 Other (please explain)

CONDITIONS OF OCCURRENCE

TIME	SPEED	DISTANCE
<input type="checkbox"/> Morning	<input type="checkbox"/> Idle	<input type="checkbox"/> Less than 2 miles
<input type="checkbox"/> Midday	<input type="checkbox"/> Low speed	<input type="checkbox"/> From 2 to 10 miles
<input type="checkbox"/> Evening	<input type="checkbox"/> Stop and go	<input type="checkbox"/> More than 10 miles
<input type="checkbox"/> Night	<input type="checkbox"/> Highway (cruise)	
	<input type="checkbox"/> High Speed	CONDITIONS
	<input type="checkbox"/> Acceleration	<input type="checkbox"/> Uphill
	<input type="checkbox"/> Deceleration	<input type="checkbox"/> Downhill

Frequency of conditions
 Always Since new Intermittently After _____ miles
 Environmental Conditions
 Cold weather Wet/Raining Fog
 Hot weather Snow Dirt/Dust
 Engine Conditions
 Engine cold Engine Hot All Temperatures
 When shifting While turning While braking
 With headlights ON With A/C ON
 Driving Habits
 Start cold engine and drive immediately
 Start cold engine and allow to warm up
 Mostly highway driving Mostly city driving Park in garage
 Average miles driven per day _____
 Fuel Quality
 Type of fuel used _____ Brand of fuel _____
 Octane rating 87 89 91 Greater than 91
 Last fill-up date _____ Miles _____